

Privacy Policy

Quality Auto and Home LLC dba Beeler Insurance

Purpose of this notice

At Quality Auto and Home LLC dba Beeler Insurance (hereafter “Beeler Insurance”), we recognize that privacy and security of personal information is a concern to our customers and our ability to safeguard personal information is the basis of confidently doing business with us. We have taken care in establishing and implementing policies and procedures to protect your personal information.

Whether you’re doing business with us through an agent, through text message, or at our Website, we will always respect your privacy and protect your personal information.

Your privacy rights under privacy laws

***You Don’t Need To Make An Election To Authorize or Not Authorize Us
To Sell or Share Your Personal Information Because We Don’t Do It
We Never Have, We Never Will***

- **We do not sell your personal information to anyone for any reason, period**
- **We do not share your personal information to others for any of the purposes of marketing, promotion, and/or advertising**
- **We do not share your SMS opt-in election with others for any reason**
- **We do not sell your SMS opt-in election to others for any reason**
- **We do not process your personal information for targeted advertising**

We do not share, loan or give your personal information to persons, companies, or organizations outside of Beeler Insurance and its affiliates who would use that information to contact you about their own products and services or for marketing, promotion, and/or advertising on behalf of others.

We expect persons or organizations that provide services to you on our behalf to keep customer information confidential and to use it only to provide the services we’ve asked them to perform and within the scope of our request.

Within Beeler Insurance, we communicate regarding the need to protect your information to those individuals who may have access to it, and we’ve established physical, electronic, and procedural safeguards to protect customer information.

When you authorize us to text message with you, we’ll always provide you with an easy “Opt Out” process should you ever decide to stop text communication with us.

Privacy policy statement

As a part of our normal operations we collect, and in some cases, disclose information about you. We encourage you to read the following Privacy Policy that contains information about Beeler Insurance policies regarding the collection, use, disclosure, deletion, sharing, and protection of your personally identifiable information.

Privacy policy

Thank you for your interest in <https://www.beelerinsurance.com> (the “Website”), which is owned, operated and controlled by Quality Auto and Home LLC dba Beeler Insurance (Collectively, “Beeler Insurance,” “we,” “our”, or “us”).

We respect our users’ (“users”, “you” or “your”) privacy. This Privacy Policy applies to all users of the Website and all offline interactions. We want to share with you how information we receive or collect from you via the Website and offline is processed, disclosed, and used. By using the Website or working with us offline, you acknowledge your consent to this Privacy Policy. Our Website is not intended for children under 13.

If you do not agree with the terms, do not use the Website and / or if working with us offline, inform us immediately that you do not agree with these terms.

TYPES OF NONPUBLIC PERSONAL INFORMATION WE COLLECT

We collect nonpublic personally identifiable information about You that is either provided to Us by You or obtained by Us with Your authorization.

Such information is used to provide you with services tailored to your particular needs. We also use digital means to collect and analyze information on site performance and usage, and to enhance and customize content.

WHO HAS ACCESS TO THIS INFORMATION

In order to better serve Your particular needs, Beeler Insurance, its employees, and certain companies working on behalf of Beeler Insurance have access to this information. This information may also be disclosed to third parties without Your consent if disclosure is necessary to comply with legal processes or to protect the rights, property, or personal safety of Beeler Insurance, its users or the public.

We may also provide limited information about You to third parties without Your permission when necessary or appropriate to service an insurance policy we have issued (e.g., inquiries from lien holders or additional insureds listed on the policy).

In addition, We may, as permitted by law, provide information about You without Your permission to certain persons or organizations, such as: Your agent or broker; insurance support organizations; other insurance companies in order to perform their function in regard to an insurance transaction involving You (i.e. a claim); independent claim adjusters; businesses that conduct actuarial or research studies; regulatory and law enforcement authorities; or our affiliated companies, if any.

TEXT MESSAGE COMMUNICATIONS - MESSAGING TERMS AND CONDITIONS

By providing your mobile number and opting in, you agree to receive informational SMS messages from Beeler Insurance regarding your insurance account (policy servicing, appointment reminders, account notifications, etc). Message frequency varies. Message and data rates may apply. We do not sell or share your opt-in election to others for any reason. We do not utilize your opt-in election and personal information for targeted advertising. Consent to receive text messages is not a condition of purchasing insurance or any other product or service. For help, reply HELP or email us at chris@qualityautoandhome.com. You can opt out at any time by replying STOP

Our privacy policy can be found at <https://www.beelerinsurance.com/privacy-security>

PARTIES TO WHOM WE DISCLOSE INFORMATION

We do not disclose any nonpublic personal information obtained in the course of Our practice, except as required or permitted by law or where We are legally required to do so, other than providing Your information to:

1. **Our employees and Agents:**

Our employees and / or agents are bound by confidentiality obligations and may be subject to discipline, including termination and criminal prosecution, if they fail to meet these confidentiality obligations.

2. **Third parties:**

Third parties who need to know Your information in order to provide You with the services You have requested from Us and / or who need to know Your information in order to provide Us with services which We utilize to tailor Your experience with Us. All such third parties have their own privacy policies in place which can be viewed on their websites.

3. **Licensed insurance Companies or Entities:**

Licensed insurance companies or entities which We have a joint marketing agreement in place with. All such companies or entities have privacy policies in place.

4. **Technology Partners:**

Our Technology Partners that We utilize to provide a tailored experience for You, such as voice over internet telecommunications, SMS Text Messaging, Artificial Intelligence services, including but not limited to, a virtual phone assistant or instant chat assistant, etc. All such Technology Partners have privacy policies in place which can be viewed on their websites and are contractually required to safeguard your personal information and may only use it to provide services on Your behalf

During Your course of conducting business with Beeler Insurance it is possible that the privacy policy which governs your personal information is the privacy policy of the Third parties, Licensed insurance Companies or Entities, and/or Technology partners with which We utilize on your behalf, and not the privacy policy of Beeler Insurance.

For all such disclosures, We stress the confidential nature of Your information being shared and we demand that each such party have their own privacy policies in place which can be viewed on their website.

You may submit a written request to Us at the US Postal address or email address below requesting a listing of the Third parties, Licensed insurance Companies or Entities, and/or Technology partners which We utilize and where you may view their privacy policy.

DATA SECURITY, DATA INTEGRITY, & PROTECTING THE CONFIDENTIALITY

Beeler Insurance is committed to protecting the security and integrity of all Information collected by Us, or disclosed to Us. We take appropriate security measures to protect against unauthorized access to or unauthorized alteration, disclosure or destruction of such Information. We also restrict access to Information to our employees and agents who need to know that information in order to operate, develop, or improve our services. These individuals are bound by confidentiality obligations and may be subject to discipline, including termination and criminal prosecution, if they fail to meet these obligations. We take reasonable steps to ensure that the Information We process is accurate, complete, and current, but We depend on Our users, like You, to update or correct their information whenever necessary. We hope that by taking these measures You may feel more secure knowing We value the confidentiality You have placed in Us.

YOUR RIGHT TO ASK FOR DATA DELETION

You may ask that We delete Your nonpublic personal information but You must do so in writing. Your written request must be received at either the US Postal Address for Beeler Insurance that is provided below or You may email Your written request to Our email address provided below. In either case, Your request must state clearly Your Name, Your US Postal Address, and Your date of birth and at a minimum must include the following statement: "Please delete my nonpublic personal information". Upon satisfaction of Our legal, regulatory, and contractual obligations We'll promptly do so.

RECORDS WE RETAIN

So that We are better able to assist You with Your professional needs and, in some cases, to comply with professional and regulatory guidelines, We retain records relating to interactions We have with You and records relating to the services We propose to provide to You or actually provide to You. We retain information only as long as reasonably necessary to provide services, comply with legal obligations, resolve disputes, and enforce agreements. Any information You submit to Us is done so on a voluntary basis.

RIGHTS TO AGENCY RECORDS

Excluding records governed by HIPAA, records created by Us, or obtained by Us, during our interaction belong to Us and You have no right to obtain Our copies.

RIGHTS TO CARRIER RECORDS AND HOW TO OBTAIN THEM

Excluding records governed by HIPAA, Your request for carrier records, such as an application or coverage election forms, shall be submitted by You directly to the carrier which provided insurance coverage at the time the record was created. Your record request must comply with the carrier's rules, policies, procedures, and guidelines for such requests and Your request may be subject to carrier imposed copy charges, if applicable.

CHANGES TO THIS PRIVACY POLICY

Beeler Insurance hereby reserves the right to make changes to this Privacy Policy from time to time. Should any changes be made, Beeler Insurance will post such changes on Our website, www.beelerinsurance.com, for You to review on a regular basis. Just look for the link titled "Privacy & Security" or visit <https://www.beelerinsurance.com/privacy-security>

CONTACT US WITH QUESTIONS, REQUESTS, OR DISPUTES

Beeler Insurance is committed to working with individuals to obtain a fair resolution to any questions, requests, or disputes You may have about privacy so please let Us know if You have any. Your privacy, the security of Your nonpublic information, Our professional ethics, and Our ability to provide You with quality financial services are very important to Us.

Thank you for the confidentiality You have entrusted to Us.

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